

MINUTES for CLAN Meeting

Date: Thursday 16 February 2017

Time: 12.30pm until 3.00pm

Venue: Church of All Nations Palmerston Street, Carlton

Host: CAN **Co-ordinator & Chair:** Elle Morell and Mary Parfrey CNLC **Minutes:** Lyn Dundon (cohealth)

1. Present:

Kim Barnes (DHHS), Anne Yui (Church of All Nations), Elle Morell (Carlton Neighbourhood Learning Centre), Mary Parfrey (Carlton Neighbourhood Learning Centre), Josie Byrt (Kathleem Syme), Amrit Preet Kaur (AMES), Nick Parissis (Melbourne North Police), John Elligate (Carlton Rotary Club), Lisa Buller (City of Melbourne Family Services), Naomi Gilbert (Melbourne Family Relationship Victoria), Tanja Golding (Inner Melbourne Community Legal) and Lyn Dundon (Cohealth)

Apologies:

Alison Brinksma, Carla McGlynn, Janice Castles (Australian Unity), Christine Njorge (MEF), Eve Breitz (Drummond St Services)

2. Welcome and introductions

Mary welcomed everyone and outlined agenda.

3. Conflict of Interest declaration

There were no conflict of interests declared.

4. Minutes from last meeting

The minutes were approved

5. Business Arising

Strategic Direction Who is in CLAN? Who is missing? Tackling wicked problems in Carlton together – brainstorming sessions

The Agencies / Community Associations Servicing Carlton chart is attached to minutes.

Who is no longer in Carlton? Sorghum Sisters; Salvation Army and the Couch;

Who is missing from CLAN and who will follow them up?

City West Water, Bendigo Bank; Australian Unity; Community Childcare; Railway House (Elle)
Carlton Traders Association; YMCA (Lisa); City of Melbourne Family Services (not Carlton Baths); Aboriginal Health Services (Kim); Vincentcare (Lyn); Inter collegiate College - students (Nick)

Wicked problems

Mental Health and Drug misuse; impact on community; strengthening community; current focus on individual Primary Prevention – leadership and ambassadors

Racism celebrate diversity, by-stander training; monthly opportunities

Celebrating Diversity- Racism, also engaging main stream population for harmony day and other celebration

Youth Engagement – retention in school; engaged in education; parental support; job prospects opportunities

Perception of safety around the areas; increasing public confidence; education in regards to safety

Destigmatising the homeless; provision of support

Transport access

Violence & Respectful Relationships

Resource directory for Carlton

Education for CLAN

Respectful relationships – schools (RA)

Carlton Primary School

Wrap around other programs i.e. homework club, ESL,

Consult other organisations re CLAN project 2017

Forum – public

Focus on CALD communities and community leaders understanding

Behaviour change program and after school program support

In the context of Carlton being a diverse multicultural population; are some communities more accepting or is violence more predominant?

Community development approach – training up community members, to go back and into their community and have conversations and lead projects for change – Respectful Relationships

Promotion of respectful relationships – gender equality, youth and general community

Gendered approach, by-stander training and empower community members to stand by and intervene for/ with vulnerable people

Working Group Members: Lisa Butler City of Melbourne Family Services, Naomi Gilbert Family Relationships Victoria and Nick Parissis Melbourne North Police

6. General Business:

Church of All Nations- Anne Yui presented CAN's project on the security concerns of the public tenant community. Anne asked CLAN to undertake a survey with residents around their perceptions and experience of safety.

Please refer to CAN documents attached to minutes including project description and questionnaire for service providers.

Mary Parfrey proposed that Anne contact Bich Hoa Ha from cohealth, previously NYCH and Melbourne University undertook a survey with tenants around safety; good to use material that is already available. VicPol undertook a survey in 2016 (attached to the minutes)

Carlton Harmony Celebration – Elle Morell

- Sunday 19 March 2017 3-6pm
- Concert and BYO picnic
- Include residents and broader community
- Facebook and website <http://facebook.com/CarltonHarmonyCelebration>
- Still requiring volunteers and donations
- The event will be run as a pilot and if successful host a series of concerts (up to 3) later in the year

Carlton Neighbours Day

- The 2017 Carlton Neighbours Day is being held on the 26 March 2017 10 am – 2pm; lots of local activities.
- Any inquiries and to get involved please contact Tony Dann, tony.dann@unimelb.edu.au

Agency announcements

Dancehouse - Ashley Dyer program producer, talked about Contemporary Dance on 25 and 26 March 2017 at the Neill Street Reserve 12 pm and 4pm; part of the Dance Massive festival. All welcome. Ashley was interested in promotion opportunities to public and private residents. https://www.youtube.com/watch?v=wiWm1d_jorQ
<http://dancehouse.com.au/>

Women's soccer is coming across from North Melbourne to Carlton

DHHS – Kim talked about the changes to the Victorian Housing Register which can be made on line, or dropped in to local housing offices. Up to 5 different areas can be chosen; the social and public housing lists are now combined.

Inner Melbourne Legal Service – Tanja reported that the service has been working with people sleeping rough in the City of Melbourne. Also reviewing changes to the Residential Tenancies Act; responding to policy reform.

Melbourne Family Relationship Services Victoria – Naomi is in the role while Cara Doherty is on maternity leave. They have a family dispute resolution counsellor to assist with parenting arrangements.

City of Melbourne Lisa reported that family services are still really busy.

Rotary - John spoke about Carlton Rotary making a donation towards harmony celebration this year; many thanks from CLAN. Rotary is continuing its great work to support local young people participate in sport with the Carlton footy club and attending the Australian Open over January.

Melbourne North Police – Nick talked about the responsibilities of being the secretary of the Police Community Consultative Committee (PCCC) where representatives from Kensington, Carlton and North Melbourne meet bi-monthly to discuss community policing concerns. His role at the start of the year is to provide educational sessions primarily to students around alcohol consumption, robberies etc; international students are soft targets.

AMES- Amrit talked about her role coordinating a primary prevention project - violence against women within CALD communities. They are developing a leadership course for men and women to be agents of change within their workplaces and homes around gender equity.

Kathleen Syme – Josie is stepping in while Natalie Warren is on three months leave. The centre is very busy with planning for neighbours day, home- work clubs, book club and language classes have all started.

CNLC - Mary requested stakeholder feedback re providing accredited English language courses; unanimously approved by CLAN

CNLC - Elle talked of the work with community learning champions and CALD women to share their stories of food and healthy eating. They will be meeting at Kathleen Symes on Friday mornings.

8. Next meetings

Date	Location	Host	Co-ordinator & Chair	Minute taker
Thursday 16 th February 2017	Church of all nations	Church of all nations	Chair – Rosemary tbc Connie – to confirm	TBC
Thursday 13 th April 2017	Kathleen Symes	City of Melbourne		Inner Melbourne Legal Service
Thursday 15 th June 2017	Inner North Police	North Melbourne Police Station	Nick Parissis	Naomi Family Relationships Victoria

VIC POL and Melbourne University Survey of tenants 2016



Public Housing Crime

- * Crime in Public Housing as a result of high density and large concentration of disadvantage.
- * Issues particularly within inner-Melbourne Public Housing estates - Drunken behaviour, Burglary, Racism, Drug use etc.
- * 2007-2012: Police responded to 12,000 calls at 14 high-rise public housing estates in Melbourne.
- * Brinkley (2014) - Prevalence of crime can also be attributed to Public Housing communities perceptions of Police.

Policing Public Housing

- * Community Policing - involves elements such as community partnerships, organisational transformation and problem solving.
- * Shared responsibility over community problems that ultimately, do not focus on mainly on law enforcement responses.

Current Study

- * Follow-up survey from the research conducted by previous Masters student, Leslie Chan.
- * Understand issues prevalent in literature within the Carlton Public Housing Community.
- * Why Carlton?
- * Add to the apparent lack of recent literature and research surrounding Public Housing Crime in Melbourne.

Current Study

The Survey

- * Part 1: Feeling Safe in my Estate Community
- * Part 2: Concerns with Particular Estate Issues
- * Part 3: Community Perceptions of Victoria Police
- * Part 4: Police Strategies to Reduce Crime on the Estate.

Data Collection

- * Surveys distributed to residents of the estate by face to face contact.
- * Approached residents in public areas of the estate.

Data Analysis

- * Part 1 and Part 3: 1= Strongly Agree, 2= Disagree, 3= Neutral, 4= Agree, 5= Strongly Agree
- * Part 2: 1= Not Concerned, 2= Somewhat concerned, 3= Very concerned, 4= Extremely Concerned
- * Part 4: 1= Not effective, 2= Somewhat effective, 3= Very effective, 4= Extremely effective

Demographics

- * Largest age group for the survey were individuals that were 60+ years of age (n=19) and individuals aged between 41-50 (n=10).
- * Sex: 24 females, 27 males
- * 63% of participants do not speak English as their first language.
- * Ethnic backgrounds of participants are relatively diverse. Australian (n=11), Somalia (n=9), Turkish (n=6).
- * Education: 52% of participants indicating they have at least a year 12 equivalent education.
- * Length of residency: Average length of residency amongst all participants was around 15 years.

Results

- * **Concerns with particular Estate Issues:** Similar to results in 2015
- * Drugs, Alcohol, Loud Noise, Racism and Youth Boredom averaging a response of "Very Concerned"
- * Like 2015, issues such as Prostitution, Truancy, Assault and Domestic Violence averaged a response of "Not Concerned" by participants.
- * Common themes: (e.g 60+ respondents stating that they feel harassed and targeted in the estate)

Results

- * **Police Strategies to Reduce Crime on the Estate**
- * Some changes from 2015 data: Changes in perception of what might be perceived as being effective
- * Last year, there was a heavy skew towards law enforcement approaches
- * 2016 survey reveals law enforcement approaches are still popular but participants also believe that community approaches are necessary.
- * This may mean that avenues such as Neighbourhood Watch meetings are starting to be increasingly seen as effective methods of policing.
- * Neighbourhood Watch meetings/DHS are starting to inform residents that crime on the estate is increasingly becoming a community approach.

Results

- * **Feeling Safe in the community**
- * Like 2015, respondents feel as if the estate is relatively dangerous due to enduring crime problems
- * Qs 10: The estate is not a safe place to live?
 - 2015: 47.5% of participants Strongly agreed/agreed
 - 21.6% of participants were Neutral
 - 2016: 46.9% of participants Strongly agreed/agreed
 - 22.1% of participants were Neutral
- * Qs 7: I do not worry about crime on the estate?
 - 2015: 70.6% of participants Strongly disagreed/disagreed
 - 2016: 72% of participants Strongly disagreed/disagreed

Results

- * Community Perceptions of Victoria Police

- * 2015 saw 49% of respondents stating that they felt as if VP were doing a good job on the estate.
- * 2016 saw 46% of respondents stating this as well.
- * Significantly lower to rest of NWMR in terms of Police satisfaction.
- * Higher percentage of respondents stating that VP take a long time to respond to crime.